

## Canvas Systems Adds Service Hour Blocks To CanvasGuard Maintenance Platform

*Norcross, GA, January 18, 2012* – In response to customer demand, Canvas Systems is now offering blocks of phone support hours with their expert engineering staff. Service blocks will be available in one-hour increments, starting with a four-hour package.

"Our CanvasGuard Support Service allows businesses to gain immediate access to top tier IT engineers at a cost much lower than most OEMs charge to reach common outsourced support desks, staffed by technicians," said Steve Hyser, VP Services. "This is something we've always provided as part of our CanvasGuard maintenance management programs, and now we're making that same level of service available to all of our customers."

The hours can be applied to existing equipment or new purchases from Canvas Systems. Covered hardware includes for Intel- and AMD-based HP Proliant, Dell PowerEdge, and IBM System X servers as well as Juniper and Cisco networking equipment.

## **About Canvas Systems**

Founded in 1998, Canvas Systems is the leading global and independent supplier of IT Hardware and Support – providing the largest channel alternative for data center and hardware services. Based in Norcross, Georgia, Canvas also has regional headquarters in the United Kingdom and Netherlands. Canvas specializes in providing clients with faster and affordable green IT products and services including: Data Center Hardware, Third-Party Maintenance, Financing and Rentals, Infrastructure Services and Remarket and Recycle programs.

Canvas has an extensive \$100 million inventory, offers same day shipment to over 70 countries and saves significant money for clients ranging from Fortune 500 companies to small businesses. Canvas Systems is part of the Platinum Equity Portfolio. For more information, call 1-877-CANVAS-9.